

# NUP Allied Health Services

# FINANCIAL COUNSELLING

A social work coordinator will help to assess your situation and make the necessary applications if you face any difficulties paying your medical bills or need financial assistance.



Financial  
Counselling

Speak to our social work coordinator if you face any difficulties paying your medical bills. Financial assistance will be given based on an assessment of your financial situation and subsidy eligibility.

### **Financial assistance schemes available:**

- MediFund
- Medication Assistance Fund
- MediSave
- Remission
- Financial instalment plans

### **How to apply for financial assistance schemes:**

Please provide copies of all the following documents for assessment:

- NRIC or Birth Certificate (yours and/or your immediate family members).
- Death Certificate (your immediate family members).
- Latest payslip, CPF statement(s), income tax assessment(s) and employment letter (yours and your immediate family members).
- Updated bank account passbook or bank statement(s).
- Medical Certificate(s), doctor's memo(s)/letter stating you are unfit to work, termination and/or retrenchment letter(s) (if any).
- Financial assistance documents from other organisations such as the Social Service Office, Hospital Medifund etc.
- Proof of payment of rent, instalment plans, arrears, debts, medical and other expenses.
- Latest HDB Statement of Account and outstanding HDB bank loan statements as well as Town Council, SP services and mobile/home phone bills.
- Letter of bankruptcy (if any).

### **To speak to our social work coordinator, please:**

- Get a referral from your doctor, nurse or allied health professional.
- Call our appointment hotline at 6908 2222 or make an appointment on the NUHS App or HealthHub.

